

Industry Compliance

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Our Vision – Your Benefit

It was apparent that the Aviation Industry would benefit from a robust and comprehensive offering that would meet the unique needs of air carriers while reducing costs to support compliance requirements, like ATOS and external audits like IOSA and DoD.

The need was re-enforced with the FAA's expansion of ATOS to all Part 121 carriers. The expansion also means there will be varying implementation approaches used by the different FAA Certificate Management Offices.

Other companies offer a variety of air carrier compliance services and methods including reworking manuals, incorporating hidden linkages or taking ATOS documentation and creating training sessions.

Millennium's ICAP[®] services are focused on reducing the cost of carrier compliance while extending the value of air carrier content in their electronic versions of manuals and documents.

“ Making a – Difference ”

ICAP[®] is designed to recover time lost by air carrier personnel spent working on and developing responses to findings, and the requirements imposed for internal and external regulation and compliance audits.

ICAP[®] fosters air carrier collaboration, content standardization and consistency through “interrelated reusability” of electronic content. ICAP[®] query capabilities are used to identify and then correct inconsistencies in manuals authored by multiple parties. ICAP[®] focuses on such areas as roles, duties, responsibilities, controls and process to ensure they are consistent within and across related carrier manuals and to promote fact based “reference associations”.

ICAP[®] gives carriers the ability to prioritize, conduct and manage competing compliance needs, and who works on which activities and when, to reduce the cost of compliance.

ICAP[®] Services – And Support

ICAP[®] provides air carriers up to the day notification of changes in FAR's, ATOS, IOSA, DoD, and other forms of compliance questions. Changes are then related to carrier manuals / documents to assess the impact and the possible need for air carrier changes or updates.

ICAP[®] provides air carriers with near real-time capabilities to reduce time and cost spent manually researching manuals and documents looking for answers to compliance related audit checklists, questions or findings. ICAP[®] uses current electronic versions of carrier documents and manuals (irrespective of file type) as the authoritative references for researching and resolving compliance findings or for developing responses to audit checklists or ATOS questions.

ICAP query features allow air carrier managers and subject matter experts to use carrier keywords, or free-form multi-tiered query capabilities to locate, associate and select pertinent references that best answer the question or resolve the findings being worked.

Solutions Through Innovation

New Entrant Carrier

- Today New Entrant carriers are certified using a frozen set of SAI questions. Once certified ICAP[®] provides these carriers those areas affected by changes in questions that were updated by the FAA during the certification process. This then becomes an excellent baseline for creating internal audit control functions and for ensuring the integrity of manuals and documentation.

New ATOS Carrier

- ICAP[®] gives carriers entering the ATOS program the capability to assess what will be required of them as an ATOS carrier. Supported capabilities can be used to develop conformity baselines, identify areas that require increased air carrier attention, and establish metrics in order to identify and schedule work activities, as well as determine who works on new compliance efforts that may result from changes made to regulations or from compliance findings.

ATOS Carrier

- ICAP[®] adaptation includes all the previous features with the addition of capabilities to load ATOS findings and references to create histograms for assessing carrier experiences with ATOS from the time the carrier entered the program.



ICAP[®] supports the air carrier in heading-off potential LOI's that start with inquiries to the carrier and escalate because the carrier has to take time to research the matter.

ICAP[®] search capabilities provide carriers the ability to re-capture subject matter and management time expended on manually looking up and formulating answers to CMO questions. The time saved can be used to do the day-to-day business of the air carrier.

During the ATOS SAI or the IOSA audit process, carrier personnel are involved in researching references to questions. ICAP[®] query capabilities free up these personnel allowing them to keep their hands on the pulse of the airline, which is their primary responsibility.

ICAP[®] relates references to external oversight and audit questions (ATOS, IOSA, DoD etc.) with carrier internal audits and checklists and carrier manual references.



For additional information contact - ICAP@Mill-Is.Com